

**South West
Water**

JULES, SWW AND LOCKDOWN



- 27th July, 2020 British Water – Women on Water
- Jules Florey (Biodiversity Delivery Manager)
- Water, Mapping and Biodiversity
- Looking forward to some terra firma and lots more Fish Passage Solutions and loads of Biodiversity Enhancements

REGULATORY DEADLINES – END OF MARCH 2021

- 2 x Eel Pass Schemes – Installing Eel Passes during Lockdown and the wettest winter on record
- SSSI – Biodiversity Management Plan Review and Sign Off for 14 SWW Owned sites to demonstrate favourable condition

Challenge: Liaison with Site staff reduced and ongoing maintenance training sessions not possible and some planned activity had to be delayed and reassessed with COVID-19 measures included in RAMS

Lessons Learnt: Clear Communication and Agreed Reporting Templates



TRAINING – SET UP AND ATTENDANCE

- Beaver Conference – Zoom
- Biodiversity Seasonal Skillshare – Cisco Webex
- CIEEM – BNG and partnership training with SWLT and the Environment Team – MS Teams

- PROs: Great response/takeup and engagement – Lively discussions documented and available for reflecting afterwards
- CONs: Avoidance of issues and lack of spontaneous conversation and creative links. More didactic than I would normally be – less space to hear and listen to different points of view.



NEW SKILLS

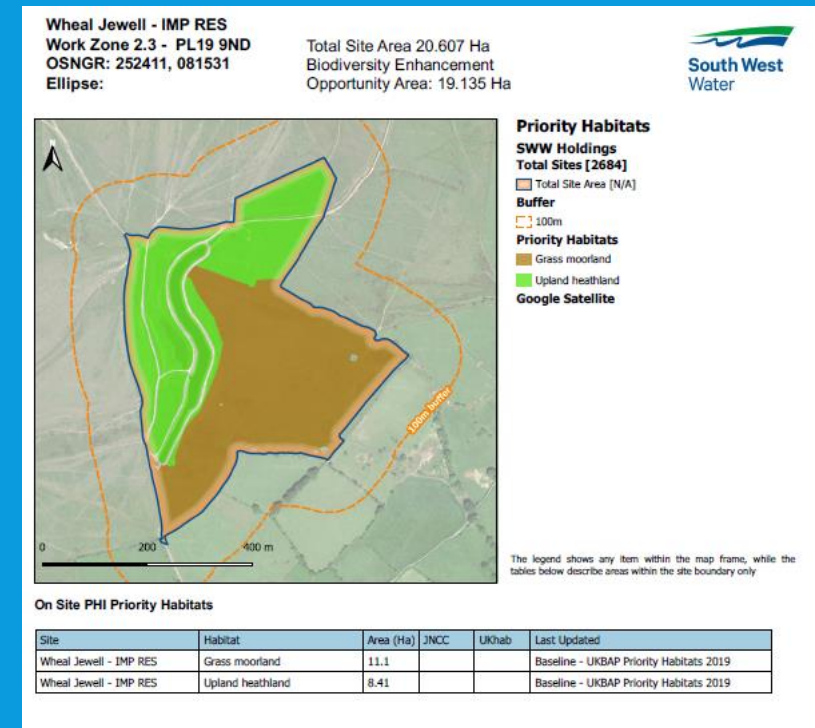
Mapping – new software

Patience – endless computer connection and network issues

Observing the daily changes of the wildlife outside my window

Being kind to the ones I live with

Reaching out to colleagues for help and to offer help



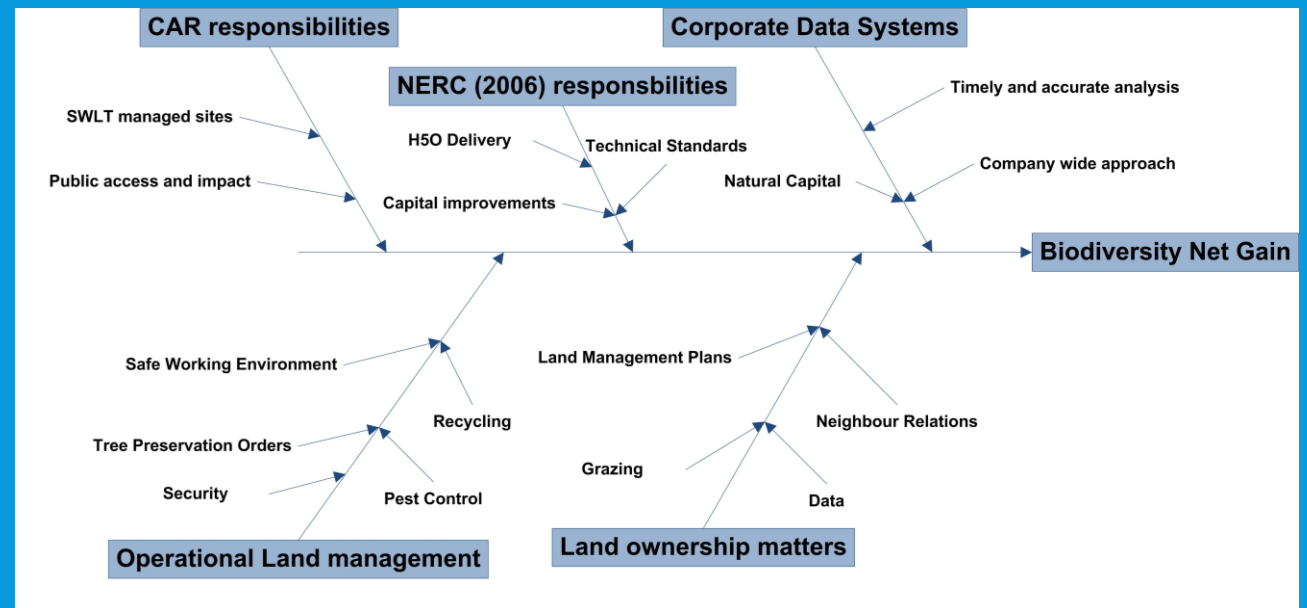
NEW OPPORTUNITIES

- South West Water is stepping into new phase without Sister Company -Viridor
- My role is now more dominant part of Pennon Sustainability Objectives in the UN SDG 15 Goal amongst others for realising Healthy Habitats
- This 5 year plan identifies the commitment SWW has to using a natural capital approach and my role is to breath life into that concept by:
 - Understanding how we can improve the habitats on land that we own
 - Agree Management Plans for the site that are achievable
 - Monitor progress and delivery of the plans
 - Celebrate success and share best practise
 - Oh and if possible plant 1 million trees!



NEW CHALLENGES

- More Home Working
- Less time on site with key personnel as they are now working in groups and minimising contacts with people other than those in their immediate team
- New Protocols and decreased number of ways of communicating with field and office teams
- Cultural Change fatigue – because we have been asked to adapt to many new protocols
- Biodiversity and Sustainability Goals being thought of as secondary to core service responsibilities
- Financial pressures on budgets (not exactly new)



MY VISION FOR 2025



Improved understanding of a range of ecosystem services the organisation provides through and alongside its core services of delivering clean water and taking care of waste water



As part of the Environment Team – we will have delivered a vast array of investigations and improvements to advance our understanding of risk and opportunity



We will have planted a lots of trees in partnership and restored thousands of hectares of peatland. We will also be making a significant contribution to the Nature Recovery Networks through enhancements delivered on SWW owned sites and in the catchments where we have Upstream Thinking programmes taking place.